



Arizona @ Your Service

Arizona Board of Technical Registration (BTR): Common Licensing System

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Arizona Board of Technical Registration (BTR): Common Licensing System

Improving the process of compliance for technical professions

Varied and complex licensing requirements

The Arizona Board of Technical Registration oversees licensing and other regulatory matters for the state's 28,000+ architects, assayers, clandestine drug laboratory remediation workers and supervisors, engineers, geologists, health inspectors, home inspectors, landscape architects, surveyors and

remediation specialists. While there is some commonality among these technical professions, there also are many differences. That gives the BTR a highly complex and detailed mission to accomplish, with consequences reaching throughout and impacting a tremendous percentage of the Arizona population directly or indirectly.



A common system for a complex set of needs

Faced with the need to manage the complexity of its mission in a more efficient manner, BTR sought assistance from GITA and the Arizona Portal team. Based on work already done on the relatively new Common Licensing System (CLS) which is delivering positive results to other state boards and agencies, the team sought a similar, but customized, solution for their complex situation.

The results

With appropriate, and highly efficient development work for customization, CLS will soon

deliver fast, easy, on-line license renewal processing to many of the licensees that work within the Board's purview. In addition, by adapting an existing solution, the Board will contribute to consistency among many state agencies. And it will deliver a customized on-line solution to its clients far faster and more economically than would have been possible otherwise. This will enable BTR to perform one of its key functions – ensuring that its thousands of member professionals and other workers comply with state regulations designed to deliver uniformly high standards of performance and service to Arizona citizens.

Some additional details

Customizing an existing solution is a highly cost-effective approach for BTR. Of equal importance, this new approach will enable professionals to meet their licensing obligations more quickly and efficiently than before without leaving their places of work. And it will free Board personnel to help clients with more complex support activities. Everyone will benefit thanks to on-line license renewal at the Arizona Board of Technical Registration.

Customer Survey comments

"I was very impressed and very happy that the ability to renew is on-line. I feel that in a fast paced environment, conveniences like these are greatly needed. Thanks."

We're glad we could help, working hand in hand with:

- Arizona Department of Transportation
Motor Vehicle Division
- Arizona Government Information
Technology Agency
- Administrative Office of the Courts
- Arizona Department of Economic Security
- Arizona Department of Environmental Quality
- Arizona Government University
- Governor's Office of Highway Safety
- Arizona Department of Insurance
- Arizona State Board of Naturopaths
- Arizona State Board of Pharmacy
- Arizona State Board of Physical Therapy
- Arizona Department of Public Safety
- Arizona Department of Real Estate
- Arizona Registrar of Contractors
- Arizona Schools for the Deaf and Blind
- Arizona Board of Technical Registration
- Arizona Department of Weights and Measures
- and many more

